



# ULTIMATE POWER SOLUTION

## UPS Limited warranty

UPS provide to the original Purchaser that if the products that have any defects in material/s or workmanship for a period of **One (1) year** or **1,000 running hours**, whichever occurs first from the date of delivery. If any defect of materials due to Manufacturer Default, the materials will be repair or replace by the Engine and Alternator representative as per them Warranty Policy. On a condition that they are installed and maintained in accordance with UPS recommendations and used in the manner for which they are intended and as per Engine and Manufacturer Policy.

### Coverage period

This is a limited warranty which applies to all UPS industrial generator sets and associated switches, switchgear and accessories (hereafter referred to as "Products"). Products will be free from defects in material and workmanship for a period of one year from the date of initial start-up, whichever occurs first, provided that the spare parts used for maintenance and repair are genuine parts, regular maintenance performed to specified schedule and lube oil meets specifications.

### Above warranty becomes void in the following cases:

Misinstallation  
Misuse  
Overload – As per manufacturer and engine policy.  
Normal wear\*  
Negligence  
Lack of maintenance

This warranty will not cover repair where normal use has exhausted the life of a part or product (such as filters, belts.). All mechanical devices need periodic parts replacement and service to perform well.

### Any damage provoked by the following is not warranted:

Fire  
Accidents  
War  
Natural Disaster

### Limitations

The sole obligation of UPS to repair or replace at its option and without charge, to the customer, the part that is defective. Other than the forgoing repair or replacement, the customer shall have no other remedy against UPS. In any event, UPS shall not be liable to incidental losses and / or consequential damages, arising statute what so ever. Repair or replacement parts under warranty are warranted for the duration of the product warranty.

### Terms and conditions

Warranty repairs whenever legitimate will be performed at a location of UPS's choice.  
Warranty coverage shall cease to remain in effect should warranted product be subject to any sort of disassembly and/or repairs attempted by other without prior written authorization from UPS or their approved distributors or if seals have been broken or setting altered, or if an adequate fuel water separator is not installed. Other condition as per Engine and Manufacturer policy.

### Exclusions

This warranty does not cover consumable parts or maintenance items (such as oil, filter, elements, belts and hoses), nor expenses incurred by the customer for the transportation of the products to UPS approved service facilities, nor other indemnity that is not explicitly stated in this policy.



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The owner is responsible for payment of any of the following expenses that might be incurred as a result of a failure under the terms of this warranty.

1. Rental equipment used to replace the equipment being repaired, other downtime expenses and all business costs and losses.
2. The premium costs for overtime labor requested by the owner.
3. Any other consequential or incidental amounts.

Product is dependent on the care it receives and the conditions under which it has to operate. This warranty shall not apply to starting batteries, the latter have a standard warranty of six months from original date of purchase.

## **Owner's Responsibilities**

The owner is compelled to install, operate and maintain the product in accordance to the recommendations published by UPS including, without limitation, operating within power rating designation set out in power rating section below. The owner is responsible for the costs associated with in such maintenance and any adjustments that may be required.

Prior to expiration of the applicable warranty and within 15 days after discovery of the warrantable failure, the owner must notify an authorized UPS distributor or designated repair facility of any warrantable failure and have the repair or replacement made by such facility. An authorize UPS representative must conduct installation inspection and initial start-up of the product.

## **Power Ratings:**

UPS generator sets must be applied within the following rating designations:

### **Standby Power Rating**

The standby power rating is applicable for supplying emergency power for the duration of normal power interruption. No sustained overload capability is available for this rating. This rating is applicable to installations served by a reliable normal utility source. This rating is only applicable to variable loads with an average load factor of 80% of the standby rating for a maximum of 200 hours of operation per year.

### **Prime Power Rating**

Prime Power Rating is applicable for supplying electric power in lieu of commercially purchased power. The number of allowable operating hours per year is unlimited for variable load applications. However the permissible average power output during a 24 hours period shall not exceed 75% of the max power stated.

The total operating time at 100% prime power shall not exceed 500 hours per year.

A 110 % overload capability is available for a period of 1 hour within a 12 hours period of operation. Total operating time at the 10% overload power shall not exceed 250 hours per year.

## **Other limitations**

THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO UPS GENERATORS AND NO PERSON IS AUTHORIZED TO GIVE ANY OTHER WARRANTY EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. UPS SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES AS DESCRIBED ABOVE.